

TOGETHER ON THIS JOURNEY

WHAT TO EXPECT WHEN TRAVELING THROUGH BDL



When the time is right for you to travel, we are prepared for your arrival. What you will find is a different type of journey, but the same caring "Bradley" experience.

Here are some of the things you can expect to see as we work on keeping you and our airport community safe:



FACE COVERINGS

All passengers, visitors and employees are required to wear a face covering while at BDL.



HAND SANITIZER STATIONS

Hand sanitizer stations are readily accessible throughout the terminal.



PLEXIGLASS SHIELDS

Protective shields at customer interaction points.



OVERHEAD ANNOUNCEMENTS

You will hear a reminder to maintain a safe physical distance.



NEW TSA PROCEDURES

The TSA is allowing a liquid hand sanitizer container up to 12 ounces per passenger in carry-on bags until further notice.



REDUCED TOUCHPOINTS

You are encouraged to use your mobile boarding pass when possible.



ADDED CLEANING

Increased cleaning and sanitization efforts in all high-traffic/high-touchpoint areas.



PHYSICAL DISTANCING

Reminders in the form of floor signage and other graphics throughout the terminal.



RESTAURANTS & SHOPS

Take-out options with new physical distancing and protective measures in place + gradual re-opening of sit-down restaurants.



NEW AIRLINE PROCEDURES

All of our airline partners now require face coverings to be worn and they have added new cleaning protocols.



DIGITAL SIGNAGE

Messaging on our informational digital monitors is focused on safe traveling tips.